

As a reminder, after submitting a Payment Confirmation or Dispute Submission file be sure to check your mailbox within one business day for a response file. When submitting files, please allow enough time with your original submission to correct any errors if your response file has a Rejected status. Be sure to check your mailbox again after a Rejected status has been corrected. If a Payment Confirmation receives an Accepted status then your work is complete for that file type. Dispute Submission files are edited twice. Once by the TPA for file level edits, then again by CMS for data level edits. Please allow enough time for Disputes submission files to be corrected for both types of errors before the submission deadline. Response files are sent within 24 hours of a file being submitted. If you do not receive a response within 24 hours, please contact the TPA.